[SAMPLE COLLABORATION AGREEMENT - DRAFT SPECIMEN]

TECHNOLOGY PARTNER WORKING AGREEMENT & IRREVOCABLE SLA

Governed under Indian Contract Act, 1872 & Information Technology Act, 2000 | Domain: me91.in

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IMPORTANT STATUTORY NOTICE: This document is a published standard sample specimen provided for transparency, regulatory audits, and prospective partner evaluation. Upon formal onboarding and mobile/identity verification, an individualized, digitally counter-signed copy bearing unique Partner ID and verified GST/PAN details is generated and permanently accessible inside your **ME91 Partner Dashboard**.

1. PARTIES & INTENT OF COLLABORATION

This Mutual Collaboration Agreement is entered into between **ME91 Software Operations** (operating via me91.in, hereinafter referred to as the **'Company'** or **'Technology Provider'**) and the verified independent business owner, freelancer, CSC operator, CA/tax consultant, or technology professional (hereinafter referred to as the **'Authorized Partner'**). Both parties agree to establish a transparent, non-predatory, and mutual commercial alliance for digitizing Indian enterprises.

2. COMPLETE OPERATIONAL AUTONOMY & ZERO SALES TARGETS

2.1 No Sales Quotas: The Company strictly guarantees that the Authorized Partner is an independent business collaborator and NOT an employee. There are **ZERO monthly, quarterly, or annual sales quotas or client targets**. The Partner retains full discretion over working hours, frequency of client acquisitions, and business volume.
2.2 No De-activation for Inactivity: The Partner's status, portal credentials, and recurring commission ledger shall **NEVER be suspended, degraded, or terminated** due to low volume or periods of commercial inactivity.

3. MULTI-BUSINESS FREEDOM & EXISTING COMMERCIAL PROFILE

3.1 Multi-Profile Authorization: The Partner is expressly authorized to continue operating their existing commercial undertakings—including Computer Hardware Centers, Common Service Centers (CSC), Cyber Cafes, Chartered Accountancy / Tax consultancies, Video Editing studios, or full-time employment—concurrently with the ME91 Technology Partnership.
3.2 Non-Exclusivity: The Company demands no commercial exclusivity. The Partner is authorized to promote ME91 solutions under their existing commercial store/office branding with full legal validity.

4. IRREVOCABLE AFFILIATION & NON-TERMINATION GUARANTEE

4.1 Permanent Life Validity: The partnership authorization granted herein is permanent. The Company shall not unilaterally or arbitrarily terminate or revoke the Partner's authorization.
4.2 Exclusive Grounds for Termination: Termination may ONLY occur if the Partner is found, through verifiable legal evidence, to have engaged in deliberate financial embezzlement, cybercrime, extortion, or fraudulent misrepresentation detrimental to clients. In all regular commercial operations, partnership validity and renewal rights are irrevocable.

5. COMMERCIAL SCHEDULE & DIRECT CLIENT PAYMENT RETENTION

To ensure zero payout dependency and eliminate bureaucratic remittance delays, all commercial transactions shall follow the strict Direct Client Collection Protocol outlined below:

Project Category	Upfront Partner Margin	Annual Recurring AMC Share	Client Payment & Invoicing
Custom ERP / Software (Factory, Billing, MRP, IoT)	**Flat 20%** of total contract value across milestones	**Flat 20%** of annual AMC renewals for lifetime of client	Partner collects directly from client; ME91 issues official GST Tax Invoice

Local Shop / Web Package (Retail, Clinic, Catalog)	■**2,000 to** ■**3,000** upfront setup margin per client	■**2,000 flat** per client per year on annual renewal	Partner retains setup cut upfront; submits net hosting share

5.1 Direct Collection Mandate: The Partner directly collects all project payments from the client via UPI, Cheque, Bank Transfer, or Cash. The Partner **instantly retains their full 20% margin / setup cut** and remits only the net development share to the Company. There is zero dependency on company payout disbursement.
5.2 GST Compliance: The Company provides the client with an official, 100% compliant GST Tax Invoice for the full project value.

6. ZERO ADVANCE (0% ADVANCE) CLIENT SATISFACTION POLICY

6.1 Zero Financial Risk for Client: No advance payment is demanded from the client. Project commencement, architectural discovery, and working interactive prototype deployment are completed at **0% Advance**.
6.2 Pay on Satisfaction Milestone Schedule: Client pays strictly across verified progress: 1) 0% Advance (Discovery & Working Prototype), 2) 30% upon prototype approval, 3) 40% upon module completion and User Acceptance Testing (UAT), and 4) 30% final balance upon production deployment.

7. ME91 TECHNICAL SLA & 6 MONTHS COMPLIMENTARY WARRANTY

7.1 Sole Technical Liability: The Company assumes 100% legal, operational, and engineering responsibility for source code, cloud infrastructure, database integrity, security patching, and bug rectification. The Partner has zero coding liability.
7.2 6-Month (180-Day) Warranty: Every live deployment carries an unconditional 6-Month Free Comprehensive Warranty. All functional discrepancies or bugs reported during live commercial operations are resolved by Company engineers at zero client charge.

8. GOVERNING LAW & JURISDICTION

This agreement shall be construed and governed in accordance with the substantive laws of India. Any disputes arising out of or in connection with this agreement shall be subject to amicable mutual arbitration under the Arbitration and Conciliation Act, 1996.

FOR ME91 SOFTWARE OPERATIONS	**FOR THE AUTHORIZED PARTNER**
Directorate of Engineering & Operations Digital Verification Seal: [ME91-AUTH-VERIFIED] Domain: me91.in | Email: contact@me91.in Date: Standard Operating Protocol 2026	Partner Legal Name: _____ Authorized Business Name: _____ City / State: _____ Partner Portal UID: [ISSUED UPON DASHBOARD LOGIN]